



U.S. Consumer Product
Safety Commission

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U.S. Consumer Product Safety Commission

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FOR IMMEDIATE RELEASE

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[Pressure Balancing] Shower Systems May Present Scalding Risk When Not Properly Installed And Adjusted

Washington, D.C. - The Consumer Product Safety Commission and [the manufacturer], today joined in warning the public of the potential scalding hazard associated with their pressure-balancing shower systems when not properly installed and adjusted. The Commission is presently aware of 12 incidents, including 4 deaths, associated with the [the manufacturer's] shower systems.

The shower systems are sold under the brand names " _____, _____, _____". The brand names are on the faceplate behind the shower handle.

These shower systems are most frequently used in motels, hotels, apartments, nursing homes, institutional care facilities, and athletic facilities. A substantial number of these shower systems have been distributed since 1947. They sell at retail between \$76.20 and \$138.00.

The Commission and [the manufacturer] warn that scalding may occur in the shower systems when there is a failure on the part of the installer to set the temperature-limiting device in the pressure-balancing valve, known as the Limit Stop Screw. As a result, there is unusually hot water in the plumbing system because of a failure of other temperature-controlling devices else where in the plumbing system.

[The manufacturer] is placing warning statements in its installation and user instructions, and placing warning sticker labels on the shower system to warn the installer of the potential scalding hazard when these units are not properly installed and adjusted.

Owners, users, and operators of facilities which have [pressure balancing] shower systems should check the water temperature of the shower system at its hottest setting. If the water temperature is more than 120° degrees F., the shower system and the central hot water system should be checked and adjusted by a plumber.

[The manufacturer] states that its pressure-balancing shower system are effective in preventing scalds when properly installed and adjusted, and that its cooperation with the Commission is addressing the potential scalding hazard is not an admission that there is any defect in the products involved.

Anyone wishing additional information may contact [the manufacturer] at _____; or the Consumer Product Safety Commission toll-free Hotline at 800-638-CPSC. A teletypewriter number for the hearing-impaired is 800-638-8270.

[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard or can injure children. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals -

contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at www.cpsc.gov/talk.html. To join a CPSC email subscription list, please go to www.cpsc.gov/cpsclist.asp. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.